

Beacon Climbing Centre Ltd

Booking Terms & Conditions

Thank you for booking a course with the Beacon Climbing Centre. Your course details are included on your invoice, or as discussed at the time of booking. We do hope that you will enjoy your session with the Centre, and that you have been given enough information about your course. A great deal of information about everything offered by Beacon can be found on our website www.beaconclimbing.com, and if you feel that there is something we haven't covered, please get in touch with us by one of the following ways:

By post: Beacon Climbing Centre
Cibyn Industrial Estate
Caernarfon
Gwynedd
LL55 2BD

By phone: 01286 677 322

By email: info@beaconclimbing.com

Finance: gill@beaconclimbing.com

Terms & conditions

1. By booking a session with us, you are entering into a contract. Changes to the booking are possible, as outlined below, and we will always endeavour to accommodate your wishes. However, due to various factors, it may not always be possible to vary the original booking, especially at short notice.
2. Please make sure you inform us if you wish to change the size of your groups, and let us know this as soon as possible. We normally work to an instructor : student ratio of 1:8 (unless otherwise arranged), and we may not be able to change your booking at short notice if this ratio will be compromised, or if we are unable to allocate an extra instructor, or cancel one. Unexpected extra students may not be allowed to climb.
3. Ensure that you arrive at least 10 minutes before the start time of your session. Arriving late will shorten your booked session, and a refund will not be possible.
4. Bring with you a list of the names, dates of birth (if under 18) and relevant medical conditions of all participants. Please ensure you have obtained parental permissions for the activity.
5. The full cost of the course is invoiced / payable when booking.
6. The full cost of the invoice must be paid by one week before the date of the session. You may pay by cheque, payable to 'Beacon Climbing Centre Ltd', by BACS sort code 40-16-02 account 91540874, or by card. In each case you will need to quote your invoice number.
7. Any booking not paid for within this time scale may be cancelled by us.
8. You will be entitled to a refund in the event of a short-notice cancellation of between 48 hours and 7 days, and a 10% handling charge may be levied. No refund will be made for a cancellation within 48 hours of the booking, or a no-show.
9. We aim to make your session with the Beacon as safe and as enjoyable as possible, and work to high standards. By booking a Beacon course you are acknowledging the The Association of British Climbing Walls' participation statement:

"All climbing activities have a risk of serious injury. Participants must recognise that even if they follow all good practice there may still be the risk of accident and injury. It is the responsibility of the participant to adhere to the conditions of use."